

TROUBLESHOOTING GUIDE

Nine Stars Infrared Trash Cans

PROBLEM	SOLUTION
Lid does not open	Place the power switch in "I" position and sure batteries are placed correctly
	Remove batteries for 24 hours to reset sensor
	Wipe the sensor with a dry cloth
	Press the "close" button to reset the trash can
Lid does not close - Indicator light is a constant green	Check to see if there are any objects within the sensor area. If so, remove them
	If something is blocking the lid from closing, remove the item and press the "close" button to reset your trash can
Lid opens slowly and Indicator light is yellow or Indicator light flashes Yellow	Battery power is low. Replace batteries

**If these solutions do not correct the problem please contact
NineStarsProducts.com at 888 491 0332**

HOW TO CLAIM WARRANTY

If your trashcan is still not working properly and you feel you are entitled to Warranty Benefits, please make sure of the following, before logging a claim:

1. Your Trash can must not be older than 1 year
2. You must have Copy of Proof of Purchase
3. or have sent in Warranty Card

If you cannot meet the above requirements – your chances to obtain Warranty relief is minimal.

For additional questions and to order replacement lids and accessories, please call 888 491 0332